

## GENERAL CONDITIONS

**To sign the hire reservation means to accept every and each one of the following conditions:**

1. The reservation of a vehicle includes the payment of the 30% of the total amount of the hire as a deposit. If the customer cancels the reservation, the following penalties will be applied over the deposit:
  - More than thirty (30) days prior to scheduled rental date, the customer must pay 50% of the total amount
  - Between fifteen (15) to thirty (30) days prior to scheduled rental date, the customer must pay 80% of the total amount
  - Less than fifteen (15) days prior to scheduled rental date, the customer must pay 100% of the total amount
2. You will pay the total amount of the rental before taking the vehicle by cash by bank cheque. In order to guarantee a good use and a correct return of the vehicle, you will give a deposit of 600,00 € by credit card ( Visa , Diners or American Express).
3. Customer could not demand any compensation if, by force majeure or fortuitous reasons, the vehicle could not be given on the scheduled date.
4. If the hirer, by his / her own unilateral decision, started late or finished earlier the rental, he would not have right to any refund.
5. Pick up or return will be made in any of the rental centres in national area. Both, delivery and return will be made at the same place and at the same time and day when the rental center is open to clients.
6. It is completely forbidden to use the vehicle to any other activity opposed to moral, laws and good ways. It is also completely forbidden to carry more people than that allowed by the law; to make races, to carry goods that are or not allowed by our legislation, to transfer to its onerous or lucrative title, neither to cover or to take away the society's anagram.
7. The customer should assume any fine if he/she is fined. He will be also responsible if through his fault, the vehicle were impounded or hold back. In this case, the customer would run with the expenses and the loss for the lessee, during the time the vehicle were impounded. This would be applied by each day the vehicle were impounded, according to model and prices of the hired vehicle.
8. If the vehicle were impounded by any reason and exclusively caused by the customer, He/she would assume damages caused by that impounding.
9. The motorhome must be returned clean, and with WC and all residual water containers properly emptied. Otherwise, the customer will pay the amount of 100,00€.
10. If the customer wants to extend the rental period of the scheduled days, he /she will have to communicate to the rental center, the third previous day to the end of the contract. The possible confirmation of extra time will be subject to the availability at that moment, without any kind of obligation by the enterprise. It will be punished with a daily triple price to the amount that is reflected on the contract, each not allowed delays in the returning, neither due to major reasons,.
11. Motorhome mentioned in this contract is insured according to law, with a 600,00 € deposit. For that reason, if there were any accident during the term of the rental contract, the customer would assume that amount. The customer guarantees now that this could be compensated with the fixed deposit. The customer will be responsible of any civil responsibility caused by any fact or circumstances that are not reflected in the voucher.
12. The deposit will be refunded after checking the vehicle by the technical service, who will decide with a detailed note, if there is any damage caused by the wrong use, the amount that customer will have to pay. In that case, the customer will approve to use the deposit. If the valuation of damages could not be made immediately, the lessee would have 30 days to refund the remaining deposit, once it had been deduced the reparation cost for the caused damages. If the bill is not over, and consequently, the payment for using of the rented motorhome, penalties and other concepts, the customer will accept that, that amount will be paid with the credit card used for the renting.
13. The rental center reserves the right to modify the reserved vehicle the same day of the delivery by other of the same category and / or seats, or other of a superior category.
14. A no-show by the customer at the place and time agreed for the start of the service will be deemed a unilateral annulment of the contract and reservation, by the customer, with a penalty of 100% of the value of the hire taken out, and the aforementioned no-show will empower Euromotorhome to take possession of the reserved vehicle, with the customer entitled to no compensation whatsoever.